

<b>Notice of References Cited</b>	Application/Control No. 09/973,430	Applicant(s)/Patent Under Reexamination HANCOCK ET AL.	
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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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	V	Rebecca Henderson, Jesus Del Alamo, Todd Becker, James Lawton, et al.; "The perils of excellence: Barriers to effective process improvement in product-driven firms", Spring 1998, Production and Operations Management. Muncie:. Vol. 7, Iss. 1; p. 2 (17 pages)
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	X	Jeff Dorsch, "The test floor", Nov 15, 1999, Electronic News. New York:. Vol. 45, Iss. 46; p. 34 (1 page).

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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